



RDW SERVICES

PROPERTY SOLUTIONS

312 SW Greenwich Drive Suite 616, Lee's Summit, Missouri, 64082, United States

Phone: (816) 339-2020 ext. 701 Email: hr@rdwservicesco.com

Website: rdwservicesco.com



Capability Statement

Discover Excellence with RDW Services. Your path to Reliably Dependable Workmanship begins here. Our mission is to provide reliable, efficient, and affordable services that make your life easier.

D-U-N-S Number: 08-689-7484
CAGE Code: 9VDY9

Services Categorized by NAICS Codes:

• Administrative and General Management

- 561110** Office Administrative Services
- 541611** Administrative Management and General Management Consulting Services
- 561421** Telephone Answering Services

• Telecommunications and Technical Services

- 541519** Other Computer Related Services

• Human Resources and Temporary Help

- 561320** Temporary Help Services
- 561330** Professional Employer Organizations

• Project Management and Technical Operations

- 541600** Management, Scientific, and Technical Consulting Services

Core Competencies

- Office Administrative Services
- Administrative Management and General Management
- Telephone Answering Services
- Telecommunications and Technical Services

Key Differentiators

- Cutting-edge Technology
- Experienced and Trained Staff
- Customizable Service Plans
- 24/7 Emergency Response

Certifications and Registrations

Registered with System for Award Management (SAM)

Modern Application Development Certificate
Project Management Certificate

Bachelor Of Science In Telecommunications Management

ITIL
ITSM
Incident Management
SQL
CSS
Data Collection
Financial Concepts
Agile
Waterfall
JavaScript

Project Management

Leadership
Program Management
Technical Training Program for Commercial and Industrial cleaning and business management

Past Performance

2009 - Present Telecommunication

IT High Severity Incident Management Project Manager. Led enterprise-wide high severity outages to resolution, working with stakeholders and ensuring 99.99% availability of all production systems.

2006 - 2009 Telecommunication

IS/IT Operations ITSM Project Manager. Managed multiple projects of varying complexity, adhering to budget constraints and scope using Waterfall and Agile methodologies.

1999 - 2006 Telecommunication

Senior Technical Operations Specialist and Team Lead & Project Lead at Sprint. Focused on platform and event correlation for alarming with all areas of IT infrastructure, developing process flows, and managing shift coverage for a team.



For inquiries about government contracts, please contact:

Robert Werden, Government Contract Manager

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